

# Navigate Human Resources

One-stop in person center answering your HR questions or connecting you to the right HR specialty team. HR Connect directly helps with:

- HR systems guidance in Infor and wePerform
- Loan and employment verifications
- Maintain secure electronic employee file
- Log Request for Outside Employment Forms
- Final Paycheck Disbursements
- Metrorail Card Pick Up

**For more details visit the Jetportal Human Resource tab.**



**HR Connect**  
**7:00AM - 4:30PM**  
**(305) 585-LIVE (5483)**  
**AskHR@jhs-miami.org**

901 NW 17th Street Miami, FL 33136  
Park Plaza East Red Garage 1st floor  
Next to UM Bascom Palmer

**In person Feature Day**

**Monday - Payroll**  
**Tuesday - Benefits**  
**Wednesday - Retirement**  
**Thursday - Talent Acquisition**

## Benefits Beyond Benefits [www.JacksonBenefits.org](http://www.JacksonBenefits.org)

### HR Department

#### Benefits



Info session every 1st Tuesday of the month

#### Retirement



Info session every 1st Monday of the month

### Contact Info & Resource Page

(786) 466-2970      hr-benefits@jhs-miami.org  
<https://jacksonbenefits.org> | click Total Rewards

Live @10 am: <https://jhs-miami.zoom.us/j/88087730902>

(786) 466-2974      phtretirement@jhs-miami.org  
<https://jacksonbenefits.org> | click Retiree

FRS @10 am: <https://jhs-miami.zoom.us/j/84488178053>  
PHT @11 am: <https://jhs-miami.zoom.us/j/86918962329>

#### FBMC Benefits

(305) 585-6512      JHSFieldOffice@fbmc.com

#### Leave Management

(786) 466-7127      jhsloa@jhs-miami.org

#### Matrix

(877) 202-0055      [www.matrixabsence.com](http://www.matrixabsence.com)

#### Workers Compensation

(786) 466-8393      workerscomp@jhs-miami.org

#### Employee Health Services (EHS)

(786) 466-8381 or (305) 585-6903  
Healthoffice@jhs-miami.org

#### Employee Assistance Program (EAP)

(786) 466-8377 <https://ResourcesForLiving.com>  
username is Jackson | Password is Health

**MDLive (24/7 employee health care)**



**Tava (Mental Wellness)**



# Navigate Human Resources

## HR Department

### Clinical Learning & Development

Jackson Center for Academic  
Partnerships

### Basic Life Support Certifications

### Employee/Labor Relations

### HR Compensation

### HR Compliance

### HRIS Infor Team

### Learning and Organizational Development

Learning - weLearn & content  
design

Leadership Development,  
Organizational Development,  
Rewards & Recognition and  
CARE is Respect DEI

### New Employee Orientation

### Talent Acquisition (Recruitment)

Info session every Tuesday

### Volunteer Services

## Contact Info & Resource Page

(305) 585-7134

(305) 585-6684

(305) 585-7156

JHS-Life-Support-Registration@jhsmiami.org

(305) 585-7268 LaborRelations@jhsmiami.org

(786) 466-2975 hr-compensation@jhsmiami.org

(786) 466-7110 HRCompliance@jhsmiami.org

(786) 466-8380 JHS-HRIM@jhsmiami.org

(786) 277-2280

JHS-WeLearn@jhsmiami.org  
<https://jhsmiami.sabacloud.com/>

(954) 757-7232

Leaders | weLead@jhsmiami.org

Click workspace in weLearn... weLead Resources  
for leaders in weLearn

CARE is Respect | [respect@jhsmiami.org](mailto:respect@jhsmiami.org)  
Recognition | [serviceawards@jhsmiami.org](mailto:serviceawards@jhsmiami.org)

(786) 499-7896

Click these two workspace in weLearn for help ...

1. New Employee Orientation Resources
2. Internal Transfer Employee Onboarding

(786) 466-2950

Recruitment.Support@jhsmiami.org  
<https://jobs.jacksonhealth.org/>

Managers @1:00 pm  
<https://jhsmiami.zoom.us/j/88148908864>  
Employees @2:00 pm  
<https://jhsmiami.zoom.us/j/85225435626>

(305) 585-6541

[volunteer.resources@jhsmiami.org](mailto:volunteer.resources@jhsmiami.org)



# Navigate Human Resources

## HR Business Partners on Location



**Jackson Memorial Campus**  
**JMH-HR@jhsmiami.org**



**Jackson Behavioral Health Hospital &  
Correction Health Service**  
**(305) 585-7923**



**Holtz Children's Hospital/  
The Women's Hospital at  
Jackson Memorial**  
**(305) 585-7987**



**Jackson South  
Medical Center**  
**(305) 256-5096**  
**hrjacksonsouth@jhsmiami.org**



**Jackson North  
Medical Center**  
**(305) 654-5064**  
**JN-HR@jhsmiami.org**



**Jackson West  
Medical Center**  
**(786) 466-1175**

## Other Helpful Contacts

**Payroll**

**(786) 466-8000**

**Payroll@jhsmiami.org**

**Payroll Help Desk Zoom Channel**

**Cashier JMH**

**(305) 585-6736**

**Compliance Hotline**

**(800) 684-6457**

**Credentialing**

**(786) 466-2940**

**CorporateCredentialing@jhsmiami.org**

**Parking Services**

**(305) 585-6997**

**parkingservices-jhs@jhsmiami.org**

**Photo ID/Badge**

**(305) 585-6631**

**photo-id-badges@jhsmiami.org**