

Navigate Human Resources

One-stop in person center answering your HR questions or connecting you to the right HR specialty team. HR Connect directly helps with:

- HR systems guidance in Infor and wePerform
- Loan and employment verifications
- Maintain secure electronic employee file
- Log Request for Outside Employment Forms
- Final Paycheck Disbursements
- Metrorail Card Pick Up

For more details visit the Jetportal Human Resource tab.



HR Connect
7:00AM - 4:30PM
(305) 585-LIVE (5483)
AskHR@jhsMiami.org
901 NW 17th Street Miami, FL 33136
Park Plaza East Red Garage 1st floor
Next to UM Bascom Palmer

In person Feature Day

Monday - Payroll
Tuesday - Benefits
Wednesday - Retirement
Thursday - Talent Acquisition

Benefits Beyond Benefits

www.JacksonBenefits.org

HR Department

Contact Info & Resource Page

Benefits

(786) 466-2970 hr-benefits@jhsMiami.org
<https://jacksonbenefits.org> | click Total Rewards



Info session every 1st Tuesday of the month

<https://jhsMiami.zoom.us/j/88087730902>

Retirement

(786) 466-2974 phtretirement@jhsMiami.org
<https://jacksonbenefits.org> | click Retiree



Info session every 1st Monday of the month

FRS @10 am: <https://jhsMiami.zoom.us/j/84488178053>
PHT @11 am: <https://jhsMiami.zoom.us/j/86918962329>

FBMC Benefits

(305) 585-6512 JHSFieldOffice@fbmc.com

Leave Management

(786) 466-7127 jhsloa@jhsMiami.org

Matrix

(877) 202-0055 www.matrixabsence.com

Workers Compensation

(786) 466-8393 workerscomp@jhsMiami.org

Employee Health Services (EHS)

(786) 466-8381 or (305) 585-6903
Healthoffice@jhsMiami.org

Employee Assistance Program (EAP)

(786) 466-8377 <https://ResourcesForLiving.com>
username is Jackson | Password is Health

MDLive (24/7 employee health care)



Tava (Mental Wellness)



Navigate Human Resources

HR Department

Clinical Learning & Development

Jackson Center for Academic
Partnerships

Basic Life Support Certifications

Employee/Labor Relations

HR Compensation

HR Compliance

HRIS Infor Team

Learning and Organizational Development

Learning - weLearn & content
design

Leadership Development,
Organizational Development,
Rewards & Recognition and
CARE is Respect DEI

New Employee Orientation

Talent Acquisition (Recruitment)



Info session every Tuesday

Volunteer Services

Contact Info & Resource Page

(305) 585-7134

(305) 585-6684

(305) 585-7156

JHS-Life-Support-Registration@jhsmiami.org

(305) 585-7268 LaborRelations@jhsmiami.org

(786) 466-2975 hr-compensation@jhsmiami.org

(786) 466-7110 HRCompliance@jhsmiami.org

(786) 466-8380 JHS-HRIM@jhsmiami.org

(786) 277-2280

JHS-WeLearn@jhsmiami.org

<https://jhsmiami.sabacloud.com/>

(954) 757-7232

Leaders | weLead@jhsmiami.org

Click workspace in weLearn... weLead Resources
for leaders in weLearn

CARE is Respect | respect@jhsmiami.org
Recognition | serviceawards@jhsmiami.org

(786) 499-7896

Click these two workspace in weLearn for help ...

1. New Employee Orientation Resources
2. Internal Transfer Employee Onboarding

(786) 466-2950

Recruitment.Support@jhsmiami.org
<https://jobs.jacksonhealth.org/>

Managers @1:00 pm

<https://jhsmiami.zoom.us/j/88148908864>

Employees @2:00 pm

<https://jhsmiami.zoom.us/j/85225435626>

(305) 585-6541

volunteer.resources@jhsmiami.org

Navigate Human Resources

HR Business Partners on Location



Jackson Memorial Campus
JMH-HR@jhsmiami.org



**Jackson Behavioral Health Hospital &
Correction Health Service**
(305) 585-7923



**Holtz Children's Hospital/
The Women's Hospital at
Jackson Memorial**
(305) 585-7987



**Jackson South
Medical Center**
(305) 256-5096
hrjacksonsouth@jhsmiami.org



**Jackson North
Medical Center**
(305) 654-5064
JN-HR@jhsmiami.org



**Jackson West
Medical Center**
(786) 466-1175

Other Helpful Contacts

Payroll

(786) 466-8000

Payroll@jhsmiami.org

Payroll Help Desk Zoom Channel

Cashier JMH

(305) 585-6736

Compliance Hotline

(800) 684-6457

Credentialing

(786) 466-2940

CorporateCredentialing@jhsmiami.org

Parking Services

(305) 585-6997

parkingservices-jhs@jhsmiami.org

Photo ID/Badge

(305) 585-6631

photo-id-badges@jhsmiami.org